Acer AL1916p Service Guide

Service guide files and updates are available on the CSD web: for more information,

Please refer to http://csd.acer.com.tw/

Copyright

Copyright © 2003 by Acer Incorporated. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of Acer Incorporated.

Disclaimer

The information in this guide is subject to change without notice. Acer Incorporated makes no representations or warranties, either expresses or implied, with respect to the contents hereof and specifically disclaims any warranties of merchantability or fitness for any particular purpose, Any Acer Incorporated software described in this manual is sold or licensed "as is". Should the programs prove defective following their purchase, the buyer (and not Acer Incorporated, its distributor, of its dealer) assumes the entire cost of all necessary servicing, repair, and any incidental or consequential damages resulting from any defect in the software.

Acer is a registered trademark of Acer Corporation.

Intel is a registered trademark of Intel Corporation.

Pentium and Pentium II/III are trademarks of Intel Corporation.

Other brand and product names are trademarks and/or registered trademarks of their respective holders.

Conventions

The following conventions are used in this manual:

Screen messages	Denotes actual messages that appear on screen
Note	Gives bits and pieces of additional information related to the current topic.
Warning	Alerts you to any damage that might result from doing or not doing specific actions.
Caution	Gives precautionary measures to avoid possible hardware or software problems.
Important	Reminds you to do specific actions relevant to the accomplishment of procedures.

Preface

Before using this information and the product it supports, please read the following general information.

- 1. this Service Guide provides you with all technical information relating to the BASICCONFIGURATION decided for Acer's "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
- 2. please not WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide, for ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and Service of customer machines.

WARNING: (FOR FCC CERTIFIED MODELS)

NOTE: this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

Which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

Warning

Use only shielded signal cables to connect I/O devices to this equipment. You are cautioned that changes or modifications not expressly approved by the party responsible for comliance could viold your authority to operate the equipment.

As an ENERGY STAR® Partner our company has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

WARNING:

To prevent fire or chock hazard, do not expose the monitor to rain or moisture. Dangerously high voltages are present inside the monitor. Do not open the cabinet. Refer servicing to qualified personnel only.

PRECAUTIONS

- Do not use the monitor near water, e.g. near a bathtub, washbowl, kitchen sink, laundry tub,
 Swimming pool or in a wet basement.
- Do not place the monitor on an unstable trolley, stand, or table. If the monitor falls, it can injure a person and
 cause serious damage to the appliance. Use only a trolley or stand recommended by the manufacture or sold
 with the monitor. If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacture and
 follow the kit instructions.
- Slots and openings in the back and bottom of the cabinet area provided for ventilation. To ensure reliable
 operation of the monitor and to protect it from overheating, be sure these openings are not blocked or covered.
 Do not place the monitor on a bed, sofa, rug or similar surface. Do not place the monitor near or over a radiator
 or heat register. Do not place the monitor in a bookcase or cabinet unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.
- Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Never push any object into the slot on the monitor cabinet. It could short circuit parts causing a fire or electric shock. Never spill liquids on the monitor.
- Do not attempt to service the monitor yourself; opening or removing covers can expose you to dangerous voltages and other hazards. Please refer all servicing to qualified service personnel.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC, Min. 3.5A.
- The wall socket shall be installed near the equipment and shall be easily accessible.

SPECIAL NOTES ON LCD MONITORS

The following symptoms are normal with LCD monitor and do not indicate a problem.

NOTES

- Due to the nature of the fluorescent light, the screen may flicker during initial use. Turn off the Power Switch and then turn it on again to make sure the flicker disappears.
- You may find slightly uneven brightness in the screen depending on the desktop pattern you use.
- The LCD screen has effective pixels of 99.99% or more. It may include blemishes of 0.01% or less such as a
 missing pixel or a pixel lit all of the time.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the Power Switch for hours.

Table of contents

Chapter 1 Monitor Feature	8
INTRODUCTION	8
ELECTRICAL REQUIREMEENTS	9
MONITOR BLOCK DIAGRAM	21
BLOCK DIAGRAM	24
MONITOR BOARD LAYOUT	25
SOFTWARE FLOW CHART	27
GENERAL INSTRUCTIONS	28
SYSTEM INSTALLATION	29
POWER/INVERTOR BOARD	34
ELECTRICAL SPECIFICATION	35
SAFETY	37
Chapter 2 Operating Instruction	39
CONTROLS	39
MAIN OSD MENU	40
OSD MESSAGE	42
PLUG AND PLAY	44
WHITE COLOR TEMPERATURE	45
AUDIO TECHNICAL SPECIFICATION	45
Chapter 3 Machine Disassembly and Replacement	47
DISASSEMBLY PROCEDURE	47
Chapter 4 Troubleshooting	50
TROUBLESHOOTING	
Chapter 5 Connector Information	55
CONNECTOR INFORMATION	
Chapter 6 FRU List	
PART LIST	
Chapter 7 Schematic Diagram	
SCHEMATIC DIAGRAM	60



Monitor Feature

INTRODUCTION

Scope

This specification defines the requirements for the 19" MICRO-PROCESSOR based Multi-mode supported high resolution color LCD monitor. This monitor can be directly connected to general 15 pin D-sub VGA connector and eliminates the requirement of optional special display card. It also supports VESA DPMS power management and plug & play function. There is a build-in stereo audio amplifier with volume control to drive a pair of speakers.

Description

The LCD monitor is designed with the latest LCD technology to provide a performance oriented product with no radiation. This will alleviate the growing health concerns. It is also a space saving design, allowing more desktop space, and comparing to the traditional CRT monitor, it consumes less power and gets less weight in addition MTBF target is 20k hours or more.

Comparison Chart of AL1916

Companison Chart of AL1310					
	AA698T	AA698A			
Panel	Normal 19" panel	Normal 19" panel			
Fallel	AU-M190EN04(V5)	Samsung-LTM190EX-L01			
Signal Interface	DSUB	DSUB			
Sync Type for analog	Separate / compatible /	Separate / compatible /			
input	Separate / Compandie /	Separate / Compandie /			
Color Temp user adjust	Support	Support			
DDC	DDC2B	DDC2B			
Speaker	NO	NO			
Headphone Jack	NO	NO			
Microphone Jack	No	No			
USB Hub	Not support	Not support			
Tilt / Swivel	Yes / No	Yes / No			
Height Adjust	Option	Option			

ELECTRICAL REQUIREMENTS

Standard Test Conditions

All tests shall be performed under the following conditions, unless otherwise specified.

Ambient light: 225 lux

Viewing distance: 50 cm in front of LCD panel

Warrn up time

All specifications : 30 minutes Fully functional : 5 seconds

<u>Measuring Equipment</u>: Chroma 2250 signal generator or equivalent, directly

Connected to the monitor under test.

Minolta CA100 photometer, or equivalent

Control settings

User brightness control : Maximum (unless otherwise specified)
User contrast control: Typical (unless otherwise specified)

User red/white balance, Green/white balance and

Blue/white balance control: In the center (unless otherwise specified)

Power input:110Vac or 230VacAmbient temperature: 20 ± 5 °C (68 ± 9 ° F)Analog input mode:1280 x1024 /60 Hz

MEASUREMENT SYSTEMS

The units of measure stated in this document are listed below:

1 gamma = 1 nano tesla 1 tesla = 10,000 gauss

cm = in x 2.54 lb = kg x 2.2

degrees F = [°C x 1.8] + 32 degrees C = [°F - 32]/1.8 u' = 4x/(-2x + 12y + 3)v' = 9y/(-2x + 12y + 3)

x = (27u'/4)/[(9u'/2) - 12v' + 9] y = (3v')/[(9u'/2) - 12v' + 9]nits = cd/(m²) = Ft-L x 3.426 lux = foot-candle x 10.76

LCD monitor General specification

Panel Type: 19 " active matrix color TFT LCD

1). LG LM190E03-B4
2). LG LM190E03-B4N9
3). Samsung LTM190EX-L01
4). AU M190EN04 V5

Display size: $376.32 \text{mm (H)} \times 301.056 \text{mm(V)}$ **Display mode:** $VGA \qquad 720 \times 400 \quad (70 \text{ Hz})$

VGA $640 \times 480 \quad (60/66/70/72/75 \text{ Hz})$ SVGA $800 \times 600 \quad (60/70/72/75 \text{ Hz})$ XGA $1024 \times 768 \quad (60/70/75 \text{ Hz})$

SXGA 1280×1024 (60/70/75 Hz) standard resolution

Pixel pitch: $0.294mm(H) \times 0.294mm(V)$

Contrast ratio: $\theta = 0^{\circ}$ LG: 500:1 (typical) Samsung: 700:1 (typical) AU: 550:1 (typical) Brightness: LG: 250 (typical) Samsung: 300 (typical) AU: 270 (typical)

Response time (Tr/Tf): LG Ta=25°C, 2/10ms (typical)

Samsung Ta=25°C, 1.7/6.3ms (typical)

AU Ta=25°C, 5.6/2.4ms (typical)

Display color: LG 16.2M color with FRC

Samsung 16.7M

AU 16.2M color with FRC

Viewing angle(CR>10): LG L / R \geq 70 / \geq 70

 $U/D \ge 70/ \ge 70$

Samsung $L/R \ge 75/ \ge 75$

 $U/D \ge 75/ \ge 60$

AU $L/R \ge 70/ \ge 70$

 $U / D \ge 75 / \ge 60$

Luminance Uniformity: LG < 1.3 (max)

Samsung < 25 % (max) AU >70% (min)

LCD Panel Specification

LCD Panel Model (AU-M190EN04(V5))

Display Type active matrix color TFT LCD

Resolution 1280 x 1024 pixels
 Display Dot 1280 x (RGB) x 1024

Display Area 376.32mm(H) x 301.06mm(V)
 Pixel Pitch 0.098x3mm(H) x 0.294mm(V)

Display Color 16777216Lamp Voltage 700 Vrms typ.

• Lamp Current 7mA rms.(typ). 4 Lamp

• Weight 2700g.

Optical Specifications

The following items are measured under stable conditions. The optical characteristics should be measured in a dark room or equivalent state with the methods shown in Note(4).

◆Measuring equipment: TOPCON BM-5A, BM-7, PHOTO RESEARCH PR650

Item		Symbol	Condition	Min.	Тур.	Max.	Unit	Note
Contrast F (Center of s		CR		350	550	1		(1)(2)(4) BM-5A
Response	Rising	Tr		-	5.6	8.4	msec	(1)(3)
Time	Falling	TF		-	2.4	3.6	111360	BM-7
Luminance o (Center of s		YL	Normal $\phi = 0^{\circ}$	215	270	-	cd/m2	(5) BM-5A
	Red	Rx	$\theta = 0^{\circ}$		0.634			
	Reu	Ry			0.354			
Color	Green	Gx	Viewing		0.287			
Color Chromaticity	Green	Gy	Angle	TYP.	0.621	TYP.		(1)(4)
(CIE 1931)	Blue	Bx		-0.03	0.138	+0.03		PR650
(CIL 1931)	Diue	Ву			0.077			
	White	Wx			0.313			
	vviile	Wy			0.329			
	Hor	hetaL		65	70	-		
Viewing	Hor.	hetaR	OD: 40	65	70-	-	Dograda	(1)(4)
Angle	Vor	ф н	CR≥10	65	70-	-	Degrees	BM-5A
	Ver.	φ _L		55	60-	-		
Brightness Ur (9 point	,	Вимі		70	75-	-	%	(6) BM-5A

LCD Panel Model (Samsung-LTM190EX-L01)

Display Type active matrix color TFT LCD

Resolution 1280 x 1024 pixels
 Display Dot 1280 x (RGB) x 1024

Display Area 376.32mm(H) x 301.056mm(V)
 Pixel Pitch 0.098x3mm(H) x 0.294mm(V)

• Display Color 16777216

Lamp Voltage 650 Vrms typ.

Lamp Current 7.5mA rms.(typ). 4 Lamp

Weight 2250g .

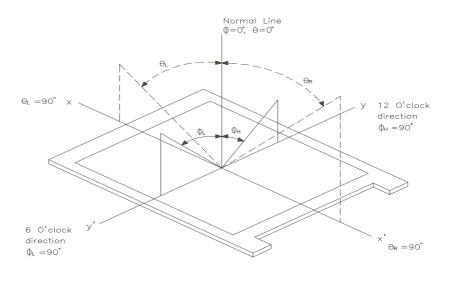
Optical Specifications

The following items are measured under stable conditions. The optical characteristics should be measured in a dark room or equivalent state with the methods shown in Note(4).

◆Measuring equipment: TOPCON BM-5A, BM-7, PHOTO RESEARCH PR650

Item		Symbol	Condition	Min.	Тур.	Max.	Unit	Note
Contrast F (Center of s		CR		450	700	-		(1)(2)(4) BM-5A
Response	Rising	Tr		-	1.7	3	msec	(1)(3)
Time	Falling	TF		-	6.3	9	111500	BM-7
Luminance o (Center of s		YL	Normal $\phi = 0^{\circ}$	250	300	-	cd/m2	(5) BM-5A
	Red	Rx	$\theta = 0^{\circ}$		0.640			
	Reu	Ry			0.329			
Color	Green	Gx	Viewing Angle		0.300			
Color Chromaticity	Green	Gy		TYP.	0.600	TYP.		(1)(4)
(CIE 1931)	Blue	Bx		-0.03	0.150	+0.03		PR650
(CIL 1931)	ine 1931) Blue	Ву			0.060			
	White	Wx			0.313			
	VVIIILE	Wy			0.329			
	Hor.	hetaL		65	75	-		
Viewing	HOI.	hetaR		65	75	-	_	(1)(4)
Angle	Ver.	ф н	CR≥10	65	75-	-	Degrees	BM-5A
	vel.	ø L		50	60-	-		
Brightness Ur (9 point	•	Вимі				25	%	(6) BM-5A

Note 1) Definition of Viewing Angle: Viewing angle range (10≤CR)



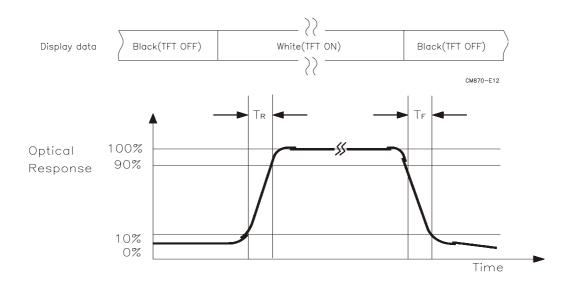
ST350-E01

Note 2) Definition of Contrast Ratio (CR): Ratio of gray max(Gmax),gray min(Gmin) at the center point of panel.

CR= Luminance with all pixels white (Gmax)

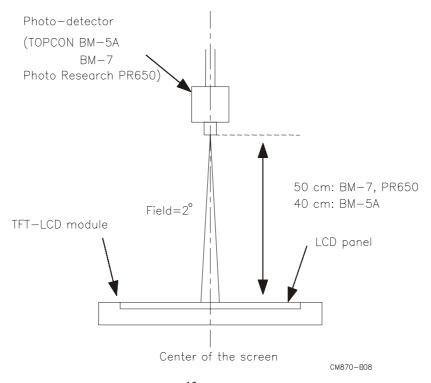
Luminance with all pixels black (Gmin)

Note 3) Definition of Response time: Sum of T_R, T_F



Note 4) After stabilizing and leaving the panel alone at a given temperature for 30 min, the measurement should be executed .Measurement should be executed n a stable, windless ,and dark room.30 min after lighting the back-light. This should be measured in the center of screen. Dual lamp current :13.0mA(6.5mA x2)(Refer to the note(1) in the page 14 for more information).

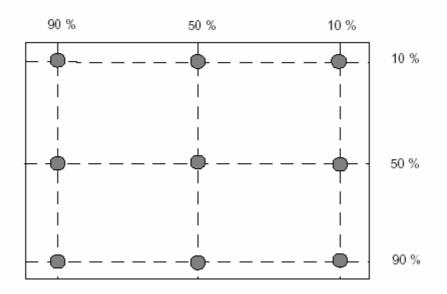
Environment condition :Ta=25±2°C



Optical characteristics measurement setup

Notes 5) Definition of Luminance of White: measure the luminance of white at center point.

Brightness uniformity of these 9 points is defined as below



Notes 6)Definition of 9 points brightness uniformity (Measuring points: Refer to the Note 5)

ΑU

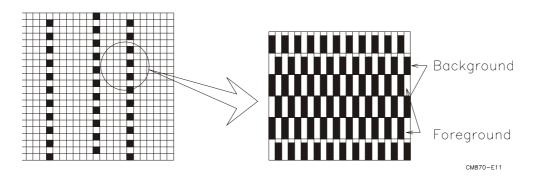
Samsumg

Bmax: Maximum brightness Bmin: Minimum brightness

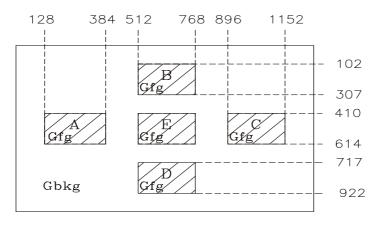
Notes 7) Definition of Flicker level

- ♦ One maximum value of three estimated values.
- ◆ For this test ,an LMD(Light Measurement Device)is needed with adequate response time to track any visible rate flicker component and with a voltage level output proportional To luminance intensity.
- ♦ Test Pattern: For dot inversion Driving(Gray levels of foreground dots on the test panel Are G22,G32,and G45)

◆ Test Point :Center point of the display area



Note 8) Definition of Crosstalk (Refer to the VESA STD)



CM870-E10

The calculation for shadowing is made from the 2 luminance measurements Gbkg and Lsh, as follows:

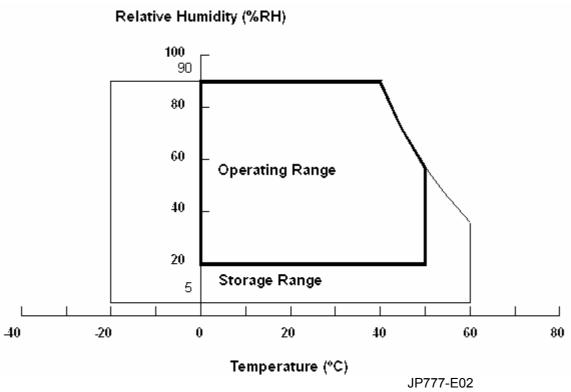
Where Lmax is the larger value of Gbkg or Lsh, and Lmin is the smaller of the two.

- ◆ To determine background and foreground levels (colors), first set the background to any gray scale or color level suitable for shadowing determination. (Note that it may take several iterations of adjusting background level and box levels to determine the proper value for the background .Next display the box levels to determine the proper value for the background level. Look for shadowing in any direction from box E. Independently vary the gray level (or color) of the background and box E until the worst case shadowing is observed. This defines the background (Gbkg) and foreground (Gfg) levels to be maintained for the remainder of the test.
 - ◆ One point only (the target) will be measured. To determine that point proceed as follows Using the background and foreground gray levels of step1 (Gbkg and Gfg). Turn on each box at a time. Look for the case with the worst shadowing. The box causing the worst case is the shadowing source, or Bsrc. Use Bsrc and the box opposite from it that lies directly in the shadow path. That is the target box, or Btgt. Note that box Eight be either Bsrc or Btgt, depending on the shadowing conditions, but typically Bsrc and Btgt will be a pair of

opposite boxes, A&C or B&D. Btgt will only be displayed for aligning the LMD. It will be turned off for the actual measurement.

◆ The target box point (Btgt) will be measured with the source box (Bsrc) turned on then off. (Btgt is for alignment purpose only) Display the background only at level Gbkg. Display Btgt determined in step 2 above. Using the correct distance, angle, and measurement aperture, align the LMD to the center of the Btgt. Turn off Btgt. With Gbkg set to its proper level, measure the luminance (or color). Next,turn on the source box Bsrc. Again measure at the center point of Btgt (without Btgt present.). In this case the LMD will be measuring the shadowing level, Lsh.

Panel Relative Humidity



Input Signals

Video input

Type Analog R, G, B.
Input Impedance 75 ohm +/- 2%

Polarity Positive

Amplitude 0 - 0.7 +/- 0.05 Vp
 Display Color same as LCD panel

Sync input

• Signal separate horizontal and vertical sync, or composite sync

which are TTL compatible

Polarity positive and negative.

Interface frequency

The following frequency range is generalized by supported timing. If the entered mode does not match the supported timing the display optimization will not be assured.

- Horizontal Frequency 24KHz --80KHz
- Vertical Frequency 49Hz -----75Hz

Supported Timing

Supported i	9							
TIM 411.0	FH(KHZ)	SYNC	TOTAL	ACTIVE	SYNC	FRONT	BACK	PIXEL
TIMING	FV(HZ)	POLARITY	(DOT/LINE)	(DOT/LINE)	WIDTH (DOT/LINE)	PORCH (DOT/LINE)	PORCH (DOT/LINE)	FOREQ.(MHZ)
640x350	31.469	+	800	640	96	16	48	25.175
VGA-350	70.087	-	449	350	2	37	60	
640x400	24.83	_	848	640	64	64	80	21.05
NEC PC9801	56.42	-	440	400	8	7	25	
640x400	31.469	-	800	640	96	16	48	25.175
VGA-GRAPH	70.087	+	449	400	2	12	35	
640x400	31.5	-	800	640	64	16	80	25.197
NEC PC9821	70.15	_	449	400	2	13	34	
640X480	31.469	-	800	640	96	16	48	25.175
VESA-PAL	50.030	-	629	480	2	62	85	
640x480	31.469	_	800	640	96	16	48	25.175
VGA-480	59.94	_	525	480	2	10	33	
640x480	35.00	_	864	640	64	64	96	30.24
APPLE MAC-480	66.67	_	525	480	3	3	39	
640x480	37.861	_	832	640	40	16	120	31.5
VESA-480-72Hz	72.809	_	520	480	3	1	20	5 7.0
640x480	37.5	_	840	640	64	16	120	31.5
VESA-480-75Hz	75	_	500	480	3	1	16	01.0
720x400	31.469	_	900	720	108	18	54	28.322
VGA-400-TEXT	70.087	+	449	400	2	12	35	20.022
832x624	49.725		1152	832	64	32	224	57.2832
APPLE MAC-800	74.55	_	667	624	3	1	39	07.2002
800x600	35.156	+	1024	800	72	24	128	36
SVGA	56.25	+	625	600	2	1	22	30
800x600	37.879	+	1056	800	128	40	88	40
VESA-600-60Hz	60.317	+	628	600	4	1	23	40
800x600	48.077	+	1040	800	120	56	64	50
VESA-600-72Hz	72.188	+	666	600	6	37	23	30
800x600	46.875	+	1056	800	80	16	160	49.5
VESA-600-75Hz	75	+	625	600	3	10	21	49.5
1024x768	48.363	<u> </u>	1344	1024	136	24	160	65
XGA	60.004		806	768	6	3	29	03
1024x768	53.964	+	1328	1024	176	16	112	71.664
COMPAQ-XGA	66.132	+	816	768	4	8	36	71.004
1024x768	56.476	т	1328	1024	136	24	144	75
VESA-768-70Hz	70.069		806	768	6	3	29	73
1024x768	60.023	+	1312	1024	96	16	176	78.75
VESA-768-75Hz	75.029	+	800	768	3	10	28	76.73
1024x768	60.24	_	1328	1024	96	32	176	80
APPLE MAC-768	75.02		803	768	3	3	29	00
1152x864	54.054	+	1480	1152	96	40	192	80
	59.270		912		3	13	32	00
(60Hz) 1152x864	63.851	+	1480	864 1152	96	32	200	94.499
(70Hz)	70.012	+	912	864	3	1	44	3 4 .433
(70H2) 1152x864	67.50	+	1600	1152	128	64	256	108.00
(75Hz)	75.00	+	900	864	2	2	32	100.00
(75HZ) 1280x960	60.00	+	1800	1280	112	96	312	108.00
	60.00		1000	960				100.00
(60Hz) 1280x960	70.00	+	1800	1280	3 112	1 96	36 312	126.00
		+						120.00
(70Hz)	70.00	+	1000	960	3	1	36	405.00
1280x960	75.00	+	1800	1280	112	96	312	135.00
(75Hz)	75.00	+	1000	960	3	1	36	400
1280x1024	64	+	1688	1280	112	48	248	108
VESA-1024-60Hz	60	+	1066	1024	3	1	38	40-
1280x1024	80	+	1688	1280	144	16	248	135
VESA-1024-75Hz	75	+	1066	1024	3	1	38	

Note: Mode 640x350, 640x400 and 720x400 will locate on middle position but cannot be expanded to full screen on vertical direction

Support Modes

There will be 28 total support modes to accommodate the above mode and other video modes within the frequency range of the monitor.

85Hz refresh rate Support

Monitor should display 85Hz refresh rate mode as emergency mode.

Monitor should display "Out of Range" warning menu at this mode.

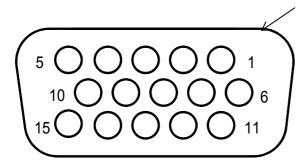
Video input Connector

Analog Video input Connector: 15pins mini D-Sub

Table 2.4.5. Pin assignment for D-sub connector

	Separate Sync
PIN NO.	
1	RED VIDEO
2	GREEN VIDEO
3	BLUE VIDEO
4	GROUND
5	GROUND
6	RED GROUND
7	GREEN GROUND
8	BLUE GROUND
9	PC5V (+5V DDC)
10	CABLE DETECTION
11	GROUND
12	SDA
13	H.SYNC
14	V.SYNC
15	SCL

Color of plastic parts: Blue (PC99)



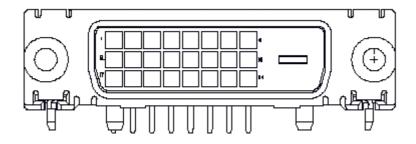
D-sub connector

Digital Video Input Connector : DVI – D (T.B.D)

Table 2.4.6 Pin assignment for DVI – D Connector:

Pin -	Pin – Assignment of DVI –D connector :						
1	TX2-	9	TX1-	17	TX0-		
2	TX2+	10	TX1+	18	TX0+		
3	Shield (TX2 / TX4)	11	Shield (TX1 / TX3)	19	Shield (TX0 / TX5)		
4	NC	12	NC	20	NC		
5	NC	13	NC	21	NC		
6	DDC-Serial Clock	14	+5V power *)	22	Shield (TXC)		
7	DDC-Serial Data	15	Ground (+5V)	23	TXC+		
8	No Connect	16	Hot plug detect	24	TXC-		

^{*)} In case, the power of the PC unit is switched off and the power of the monitor is switched on, no voltage may occur at pin 14.

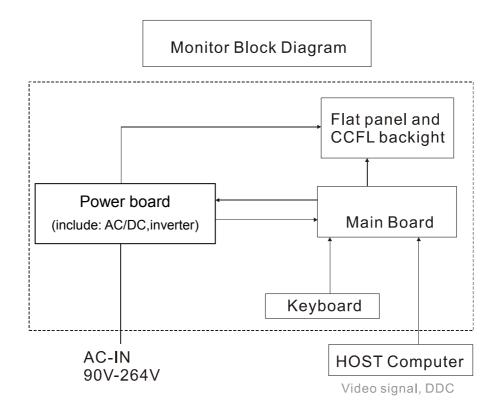


MONITOR BLOCK DIAGRAM

The LCD monitor will contain an main board, an inverter/ power board, key board and internal adapter which house the flat panel control logic, brightness control logic and DDC.

The inverter board will drive the backlight of panel and the DC-DC conversion.

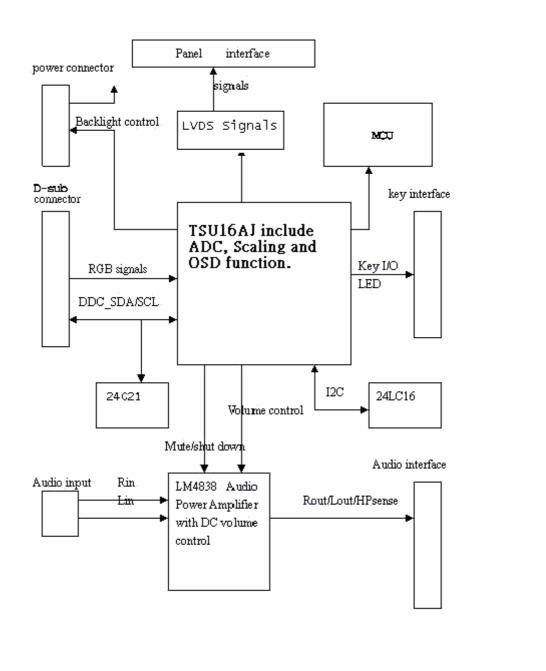
The Adapter will provide thr 12V DC-power to inverter/ power board.

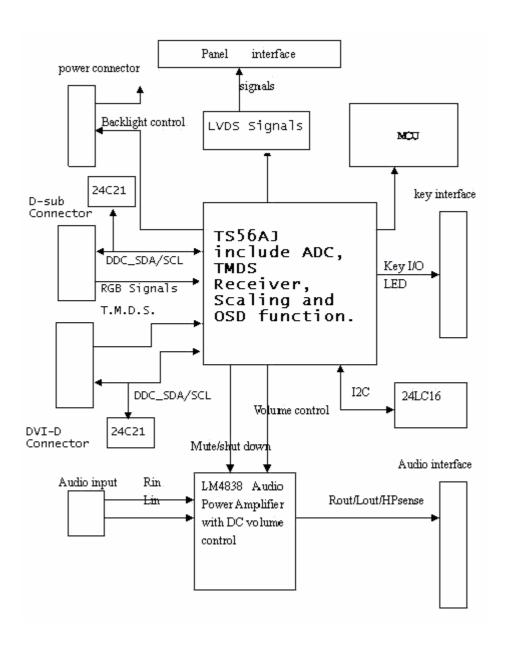


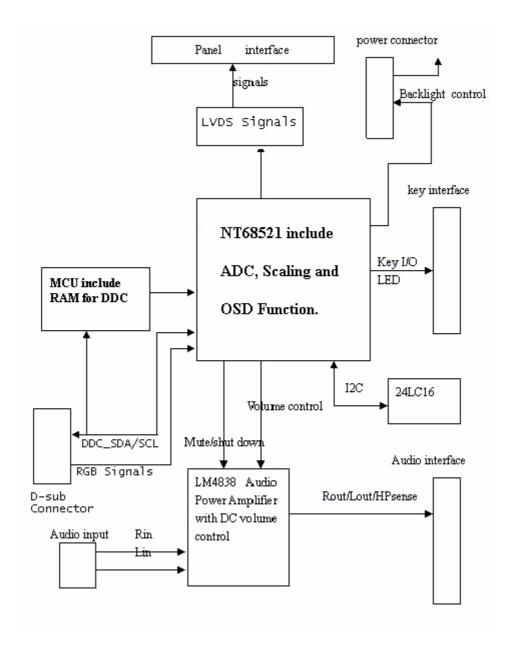
BLOCK DIAGRAM

System Block Diagram

1.

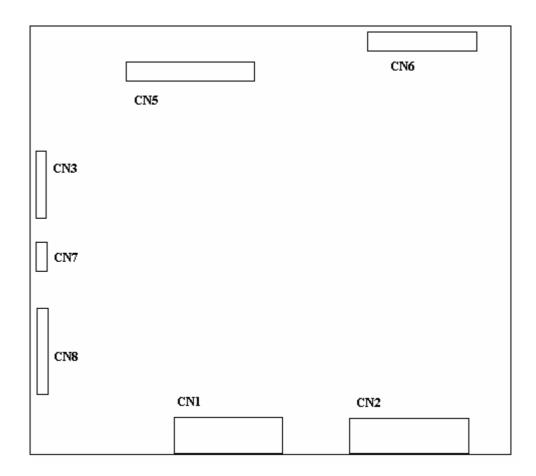






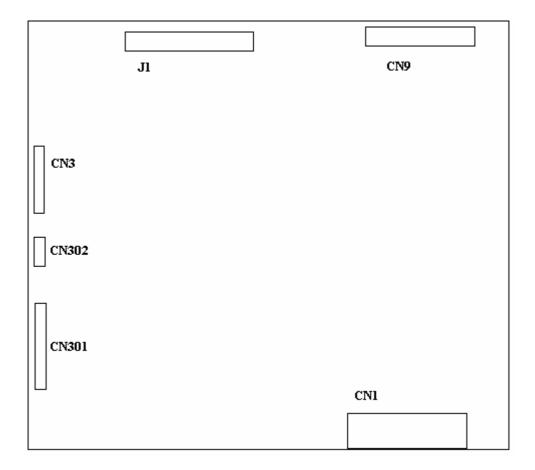
Monitor board layout

1.



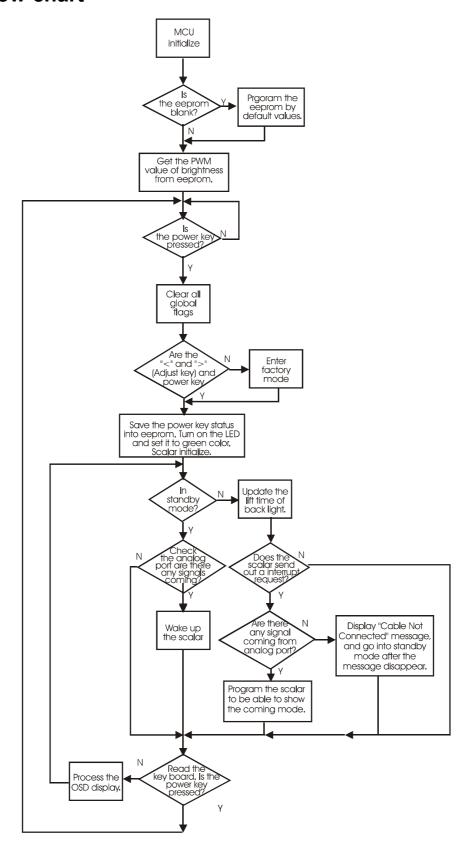
LABEL	Component	LABEL	Component
U1	24LC21A	CN1	D-SVB 15 PIN
U2	24LC21A	CN2	DVI-D 24 PIN
U3	TSU56AJ or TSU16AJ	CN3	E&T 96113-0803
U4	MX10E8050IAQC	CN5	P-TWO AFN300-N2G1Z 30P
U5	MAX810	CN6	E&T 4500-10
U6	24LC16B	CN7	E&T 4500-03
U7	APM4461	CN8	E&T 96113-1103
U8	APL1085-33CE		
U9	APL1117-1.8V		
U10	LM4838		

2.



LABEL	Component	LABEL	Component
U3	SN74LVC14	CN1	D-SVB 15 PIN
U4	NT68F633	CN3	E&T 96113-0803
U5	24LC16B	CN9	E&T 4500-10
U6	NT68521	CN301	E&T 96113-1103
U10	APL1085-33CE	CN302	E&T 4500-03
U13	APL1117-2.5	J1	P-TWO AFN300-N2G1Z
U14	SI9435		
U501	LM4838		

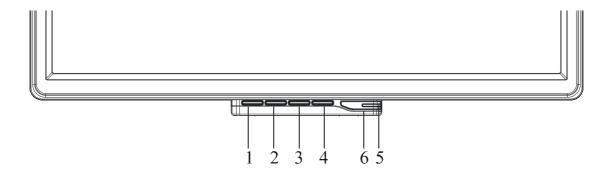
Software flow chart



General Instructions

Press the power button to turn the monitor on or off. The other control buttons are located at front panel of the monitor. By changing these settings, the picture can be adjusted to your personal preferences.

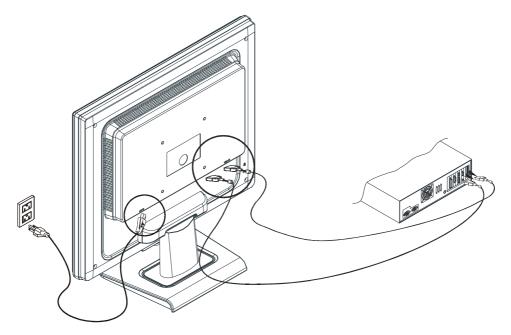
- The power cord should be connected.
- Connect the video cable from the monitor to the video card.
- Press the power button to turn on the monitor position. The power indicator will light up.



External Controls

1	Auto Adjust Key/Exit	4	MENU/ENTER
2	<	5	LED
3	>	6	の / Power Key

System Installation



Connecting the Display

- Power off your computer.
- Connect one end of the signal cable to the LCD Monitor's VGA port.
- Connect the other end of the signal cable to the VGA port on your PC.
- Make sure connections are secure.

Connecting the AC Power

- Connect the power cord to the LCD Monitor.
- Connect the power cord to an AC power source.

Gap Spec.

The step between front bezel and back cover shall be within specification.

Top and Bottom

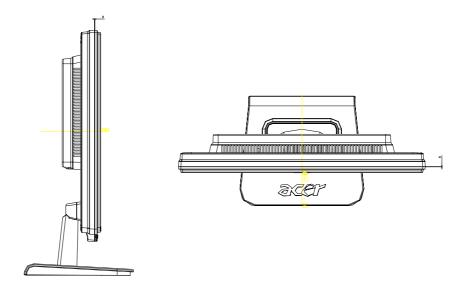
Back cover & Bezel concavity

 $0.8mm \le A \le 1.3 mm$

Left and Right

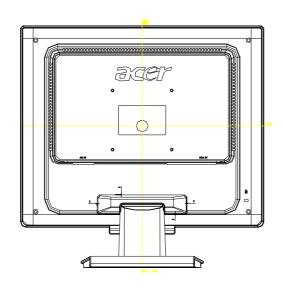
Back cover & Bezel concavity

 $0.8mm \le A \le 1.3 mm$



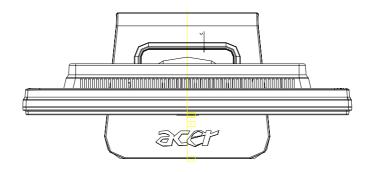
Back Cover & Hinge Cover concavity

 $0mm \leq B \leq 0.5mm$



Base & Neck concavity

$0mm \leq C \leq 0.6mm$



Top and Bottom

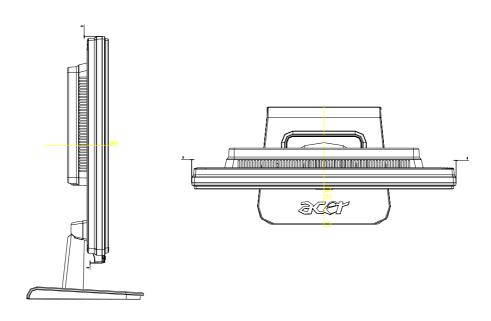
Back cover & Bezel step

 $0mm \le D \le 0.8 mm$

Left and Right

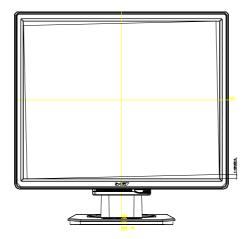
Back cover & Bezel step

 $0mm \le D \le 0.8 mm$

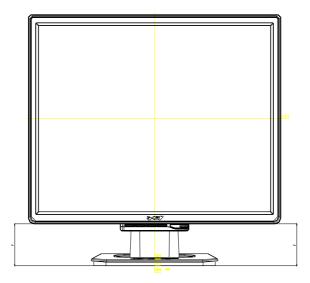


LCD Horizontally

The angle between front bezel and LCD unit in bottom side should not large than 1.0mm.



The distance of the LCD display unit from left side to right should not large than 4.0mm.



Tilt Base Rotation

Tilt up 15 \pm 2°/ down 5 \pm 2°

Plastic Material

For TCO99

Front Bezel PC+ABS

Back Cover PC+ABS

The Others ABS 94HB

For MPRII

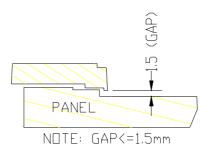
Front Bezel ABS 94V-0

Back Cover ABS 94V-0

The Others ABS 94HB

GAP Spec.

Gap between panel with bezel is 0 mm < gap < 1.5 mm



Swivel title noise spec.

When adjust the monitor angle, the range should be limited $-5^{\circ} \sim +15^{\circ}$ and it should not have any noise.

POWER/Inverter Board

Description

This specification defined the performance and characteristic of power/inverter board.

It supplies the following outputs:

1). 5Vdc: Logic power.

2). 5Vaudio: Audio power.

3). 15Vinv: Inverter power.

Features

Input Voltage: 100 ~ 240 ±10% Vac

Input Frequency: 47 ~ 63Hz

Input power consumption: Less than 1.2W @ minimum load

Total output power: 55Wmax

Inverter brightness adjustment: Burst mode

Protection function: auto-recovery type

Interface Signals

Input

1. AC Inlet: HUAJIE SA-4S-066 or compatible.

2. J701: SC SCJ-0345-1-X-9 3.6D BLU 3P or compatible.

Output Connector & Pin Assignment:

1. The connecter was pitch 2.0mm.

PIN NO.	Function	Function
1	+5Vaudio	Audio power (optional).
2	GND	Audio ground
3	GND	Ground
4	GND	Ground
5	Vbri	Brightness control from logical board (0V to 3.3V)
6		
7	Ven	Inverter enable signal from logical board (high active , >3V)
8	+5Vdc	+5Vdc supply for logical board
9	+5Vdc	+5Vdc supply for logical board
10	+5Vdc	+5Vdc supply for logical board

2.Inverter-side connecter : SM02B-BHSS-1-TB(JST)

/ SM02(8.0)B-BHS-1(JST) or equivalent.

PIN NO.	Function	Comment
1	Cth	VBLH(High voltage)
2	Ctl	VBLL(Low voltage)

Electrical Specification:

AC-DC Electrical specification

3.4.1.1 Input Specification

No	Item	Condition	Min.	Тур.	Max.	Unit
1	Input Voltage		100		240	Vac
2	Input requency		47		63	Hz
3	Input Current				1.0	Arms
4 Ir	Inrush Current	Cold Start @Vin=100Vrms			30	A0-P
		Cold Start @Vin=240Vrms			50	A0-P
5	Hold Up Time	@full load & 100Vac input	10			ms
6	Turn on time	Vin =110Vac		1.0		S
7	Efficiency	Full load		70		%
8	Consumption	Vin=240Vac,@ no load			1	W

3.4.1.2 AC-DC Output Specification

	Tolerance	Output Current		Voltage Tolerance	
Output oltage		MIN	MAX	voltage Tolerance	
+5Vdc	+5 /-3 %	0.05A	1.5A	4.85~5.25V dc	
+15Vinv	+35/-5 %	0A	2A	20~14.3Vdc	
+5Vaudio	±5%	0A	0.6A	4.75~5.25Vdc	
Ripple	Measured at DC output terminals which are paralleled with a 10uf		1%	+5Vdc:50mVp-p +15Vinv:150mVp-p	
Noise	Ecap &0.1uf Ceramic cap. 2.Band width is limited		3%	+5Vdc:150mVp-p +15Vinv:450mVp-p	
Dynamic Load Regulation	50~100% or 100~50% load change of any DC output @50% duty of		±5%		
Over / Under	@ Power line on/off		±5%		

^{*+5}Vdc load regulation test: the +15Vinv loading at 2.0A

3.4.1.3 Protection function

1) SCP: Short circuit protection must be acted on both outputs

2) OPP: Should be protected when output power consumption is within 60W ~ 75W

Inverter Electrical Specification:

For Samsung LTM190EX

	Condition	Min.	Тур.	Max.	Unit
Input Voltage			15		V
Input Current			1.5		А
Backlight ON/OFF	ON		3.3		V
Control	OFF		0		V
Brightness Adjust	Min. Luminance / Max. Luminance		30%		
Output Voltage	Vin=15V, lout=7.5mA		650		Vrms
Brightness	lamp current in 7.5mA	250	300		Cd/m²
Output Current(Each connector)	Vbri=0.4V~3.3V	4	7.5	8	mA
Frequency		40		60	KHz
Lamp start voltage	@0 ℃	1650			Vrms

^{*+15}Vinv load regulation test: the +5Vdc loading at 1.5A

Striking Time			1	 S
Lamp Current Balance			±0.35	 mA
Efficiency	Vin=15V		80	 %
Operating Life Time		50000		 Hr

^{*.} The open lamp voltage is testes at output connector terminal

SAFETY

Leakage Current: 0.25mA @ 100Vac

Insulation Resistance: more than 3M ohms while withstanding a voltage of 500Vac

Hi-Pot: 3Kvac with using 3mA cut off current

Power Consumption

The monitor is equipped with a power-management according to the below.

There is a delay of 5s ... 7s before the transition from On-state to any power saving state to avoid unintentionally entering of a power saving stage during display resolution and timing mode changes.

Transition from any power saving state to another can be instantaneous.

The recovery from Off-state requires no manual power on.

Mode	H-Sync.	V-Sync.	Video	Pw-cons.	Indicator	Rec. time*
Power-On	on	on	active	< 60W	Green LED	
Power-off	off	off	blanked	< 3 W	Orange LED	< 5S
Switch-off				< 3 W	Dark LED	

SYNC. On means: Normal operation

SYNC. Off means: H sync. F < 10KHz duty cycle > 25%

V sync. F < 10Hz duty cycle > 25%

CONNECTORS / CONTROLS

Connectors

- Power : Monitor rear side : AC Inlet

- Analog RGB : Monitor rear side / Data Cable : 15-pin D-sub female / male

Pin – Assignment of 15-pin D-sub:

1 Red Video 9 +5V FOR DDC

2 Green Video 10 Detect

Blue Video
 Serial Data for ISP
 Serial Clock for ISP
 Serial Data for DDC

5 Ground 13 H-Sync. 6 Red Ground 14 V-Sync.

7 Green Ground 15 Serial Clock for DDC

8 Blue Ground

- Audio : Monitor rear side :

-PC I/P for PC : 3.5mm Stereo female

Monitor Control Keys

KEY: Power , Menu , Adjust +/- , Vol +/-, Auto

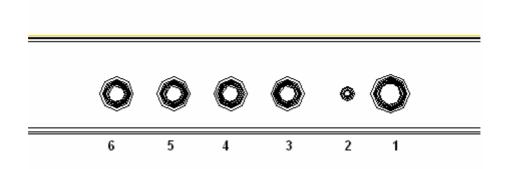
Position Of Controls

Position of all switches : Bottom side of front bezel
Position of LED : Bottom side of front bezel

Chapter 2

Operating Instructions

CONTROLS

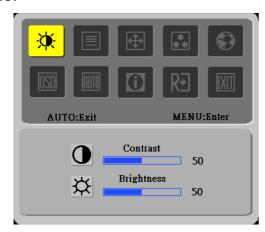


Control panel (monitor front panel)

- 1. Power ON/OFF switch, push to ON and push to OFF. (toggle switch)
- 2. Power LED, will be green when monitor is on; be amber when in power saving mode.
- 3. Function select.
- 4. Adjust increase.
- 5. Adjust decrease.
- 6. Auto adjust.

Main OSD Menu:

Outline:





(option)

The description for control function:

Main Menu	Sub Menu	Sub Menu	Description	Adjustment	Reset Value
Icon	Item	Icon		Range	
	Contrast		Contrast from Digital-register.		Recall Cool
- X -		<u> </u>			Contrast Value
	Brightness	×	Backlight Adjustment	0-100	Recall Cool
		\			Brightness Value
	Focus		Adjust Picture Phase to reduce	0-100	Do Auto Config
			Horizontal-Line noise		
	Clock		Adjust picture Clock to reduce	0-100	Do Auto Config
		ш	Vertical-Line noise.		
	H. Position		Adjust the horizontal position of the	0-100	Do Auto Config
₩			picture.		
	V. Position	Adjust the verticalposition of the	0-100	Do Auto Config	
			picture.		
	Warm	N/A	Recall Warm Color Temperature	N/A	The Color
			from EEPROM.		Temperature will be
	Cool	N/A	Recall Cool Color Temperature from	N/A	set to Cool.
			EEPROM.		
	User / Red	R	Red Gain from Digital-register.	0-100	100
	User / Green		Green Gain Digital-register.	0-100	100
		9			
	User / Blue	B	Blue Gain from Digital-register.	0-100	100
<u> </u>				<u> </u>	

	English	N/A	Set OSD display language to	N/A	The Language will
6			English.		be set to English.
	繁體中文	N/A	Set OSD display language to	N/A	
			Tranditional Chinese.		
	Deutsch	N/A	Set OSD display language to	N/A	
			German.		
	Français	N/A	Set OSD display language to	N/A	
			French.		
	Español	N/A	Set OSD display language to Spain.	N/A	
	Italiano	N/A	Set OSD display language to Italian.	N/A	
	简体中文	N/A	Set OSD display language to	N/A	
			Simplified Chinese.		
	日本語	N/A	Set OSD display language to	N/A	
			Japanese.		
	H. Position		Adjust the horizontal position of the	0-100	50
OSD		+	OSD.		
222	V. Position	<u> </u>	Adjust the verticalposition of the	0-100	50
		<u> </u>	OSD.		
	OSD Timeout	M	Adjust the OSD timeout.	10-120	10
	Auto Config	N/A	Auto Adjust the H/V Position, Focus	N/A	N/A
AUTO			and Clock of picture.		
	N/A	Source	Analog and Digital source change.(option)	N/A	N/A
		Change			
71.					
	Information	N/A	Show the resolution, H/V frequency	N/A	N/A
			and input port of current iput timing.		
	Reset	N/A	Clear each old status of	N/A	N/A
R+1			Auto-configuration and set the color		
1/2			temperature to Cool.		
	Exit	N/A	Exit OSD	N/A	N/A
FXTT					
[HILL]					

OSD Message:

Outline:



The description for OSD Message:

Item	Description
Auto Config	When User Press Hot-Key "Auto", will show this message, and the monitor do the auto config
Please Wait	function.
Input Not	When the Hsync Frequency, Vsync Frequency or Resolution is out of the monitor support range,
Supported	will show this message. This message will be flying.
Cable Not	When the video cable is not connected, will show this message. This message will be flying.
Connected	
No Signal	When the video cable is connected, but the is no active signal input, will show this message, then
	enter power saving.

LOGO:

When the monitor is power on, the LOGO will be showed in the center.



Item of Factory menu

Vendor may customize design and add adjustment items Factory menu as far as all required items are included.

1) Bright

Adjust Brightness and Contrast value to Max.

2) Auto Balance

Adjust each R, G, B contrast (gain) and offset.

Method of auto adjust is depends on hardware.

Adjusted value of R, G, B gain shall be used for initial value of Contrast in user menu.

All value shall be adjustable manually.

This function shall be located in 3. tag of Factory menu.

3) Factory color temp data edit

Following data for color temp shall be editable manually.

-color temp default preset No.

Plug and play

Plug & play DDC2B feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities. The communication channel is defined in two levels, DDC2B.

The DDC2Bis a bidirectional data channel based on the I²C protocol. The host can request EDID information over the DDC2B channel.

THIS MONITOR WILL APPEAR TO BE NON-FUNCTIONAL IF THERE IS NO VIDEO INPUT SIGNAL. IN ORDER FOR THIS MONITOR TO OPERATE PROPERLY, THERE MUST BE A VIDEO INPUT SIGNAL.

This monitor meets the Green monitor standards as set by the Video Electronics Standards Association(VESA) and/or the United States Environmental Protection Agency (EPA) and The Swedish Confederation Employees (NUTEK). This feature is designed to conserve electrical energy by reducing power consumption when there is no video-input signal present. When there is no video input signal this monitor, following a time-out period, will automatically switch to an OFF mode. This reduces the monitor's internal power supply consumption. After the video input signal is restored, full power is restored and the display is automatically redrawn. The appearance is similar to a "Screen Saver" feature except the display is completely off. The display is restored by pressing a key on the keyboard, or clicking the mouse.

Using The Right Power Cord

The accessory power cord for the Northern American region is the wallet plug with NEMA 5-15 style and is UL listed and CSA labeled. The voltage rating for the power cord shall be 125 volt AC.

Supplied with units intended for connection to power outlet of personal computer: Please use a cord set consisting of a minimum No. 18 AWG, type SJT or SVT three conductors flexible cord. One end terminates with a grounding type attachment plug, rated 10A, 250V,CEE-22 male configuration. The other end terminates with a molded-on type connector body, rated 10A, 250V, having standard CEE-22 female configuration.

Please note that power supply card needs to use VDE 0602, 0625, 0821 approval power cord in European counties.

White Color Temperature

White color temperature is 4 preset as 9300, 7500,6500 and User,

Default value of user color should be user which is maximum setting for panel.

Target of color setting

Color	Color Coordina	ite	Tolerance	Color Coordinate		Tolerance
Temp.						
	Х	у		u'	v'	
9300K	0.283	0.297	<u>+</u> 0.03	0.189	0.446	u'v' <u>≤</u> 0.01*
6500K	0.313	0.329	<u>+</u> 0.03	0.198	0.469	u'v' <u><</u> 0.01*
User	-	-		-	-	-

*) TCO'0X A.2.6.1 requirement

User should follow "Microsoft Windows Color Quality Specification for Liquid Crystal Display OEM's". (http://www.microsoft.com/hwdev/tech/color/ColorTest.asp)

Audio Technical specification

General Description:

Output power : 1W + 1W maximum

Total harmonic distortion : Less than 1 % (except speakers distortion)

Input signal sensitivity : 0.5 Vrms for full output

Input impedance : 47 Kohm +/- 5 %

Frequency response range : 20Hz – 20kHz (except speakers response)

Difference of L and R output : Less than 2 dB

Electrical characteristics (Tamb=25°)

Audio amplifier(USE Panasonic VP-7723A Audio Analyzor.)

Item	Audio Input	Freq.	Spec.			Comment
			Min.	Тур.	Max.	
Input Voltage(V)			-	0.5Vm	-	
				s		
Input Current(m A)			-	500	800	
Audio Voltage Gain	500m Vrms	1KHz	-	-	6 d B	Volume Max.,load 4 Ω
Frequency Response	500m Vrms	300Hz-20KH	-10dB	-	+10d B	Volume Max.,load 4 Ω
		z				
Signal to Noise ratio	500m Vrms	1KHz	-	-	-40dB	Volume Max.,load 4 Ω
Total harmonic distortion	500m Vrms	1KHz			1%	except speakers distortion
Cross talk	500m Vrms	1KHz	-	-	-30dB	Volume Max.,load 4 Ω
Output Watt.	500m Vrms	1KHz	-	-	0.5W	Volume Max.,load 4 Ω
Volume Control			-	_	-	Analog

Machine Disassembly and Replacement

Disassembly Procedure

Disassemble the base

- 1. Remove the neck cover.
- 2. Remove the four screws to release the hinge.
- 3. Remove the base







Disassemble the chassis

- 1. Remove the four screws to release the back cover.
- 2. Remove the two screws to release the EMI cover from chassis.
- 3. Remove the two screws from VGA connector.
- 4. Then take the chassis.
- 5. Remove the two screws from bezel.
- 6. To separate the chassis and bezel.
- 7. Remove the four screws from chassis and release the panel.



















Disassemble the main board

- 1. Disassemble audio line from power board.
- 2. Disassemble two VL-VK lines from VL board.
- 3. Disassemble power line from VL board.
- 4. Disassemble FPC line from VL board.
- 5. Remove the one screw to release line from Chassis.
- 6. Remove the three screws from Chassis and release the main board.













Disassemble the power board

- 1. Disassemble two voltage lines from power board.
- 2. Remove the one screw to release line from Chassis.
- 3. Remove the three screws from Chassis.
- 4. Remove the two screws to release power board from Chassis.
- 5. Then take the power board from the chassia.











Disassemble the key board

- 1. Remove the one screw to release VK board from bezel.
- 2. Disassemble the two speaker lines from VK board.







Disassemble the speakers

- 1. Remove the two screws to release line and VK board from bezel.
- 2. Remove the two screws to release line and chassis from bezel.
- 3. Remove the four screws from bezel.



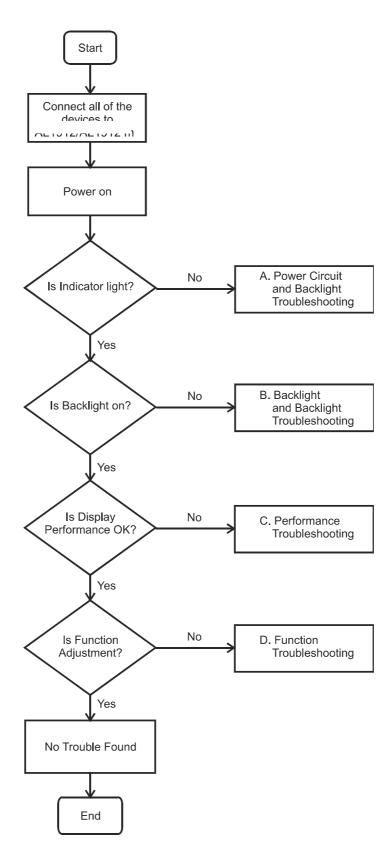




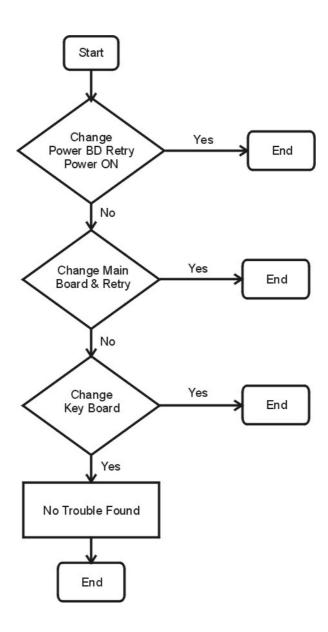


Troubleshooting

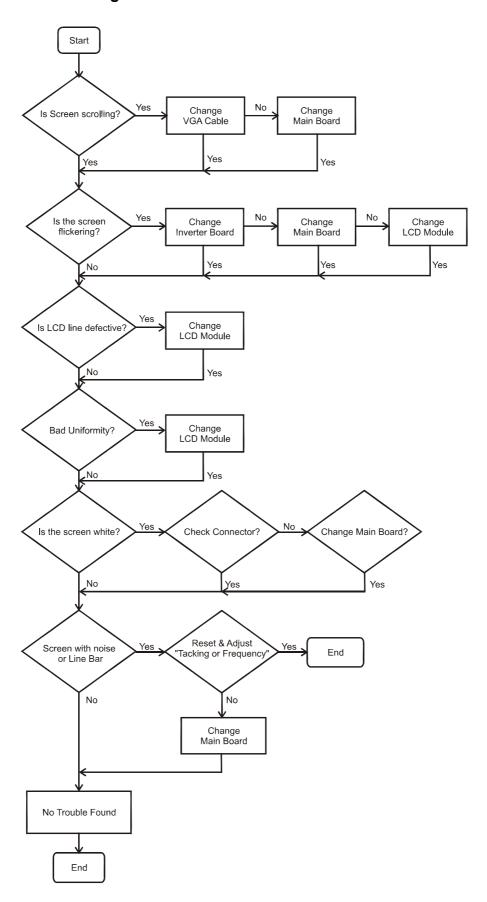
Main Procedure



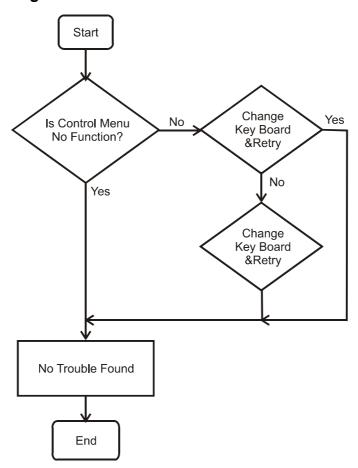
Power Circuit and Backlights Troubleshooting



Performance Troubleshooting



Function Troubleshooting



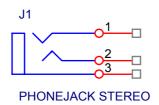
Connector Information

Phonejack stereo

PIN1. right : CEE22 typed connector

PIN2. Left

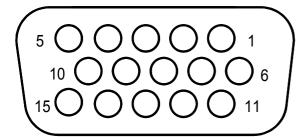
PIN3. Gnd : Line-in receptacle



Video input Connector

Analog Video input Connector: 15pins mini D-Sub

Table 2.4.5. Pin assignment for D-sub connector



	Separate Sync		
PIN NO.			
	DED VIDEO		
1	RED VIDEO		
2	GREEN VIDEO		
3	BLUE VIDEO		
4	GROUND		
5	GROUND		
6	RED GROUND		
7	GREEN GROUND		
8	BLUE GROUND		
9	PC5V (+5V DDC)		
10	CABLE DETECTION		
11	GROUND		
12	SDA		
13	H.SYNC		
14	V.SYNC		
15	SCL		

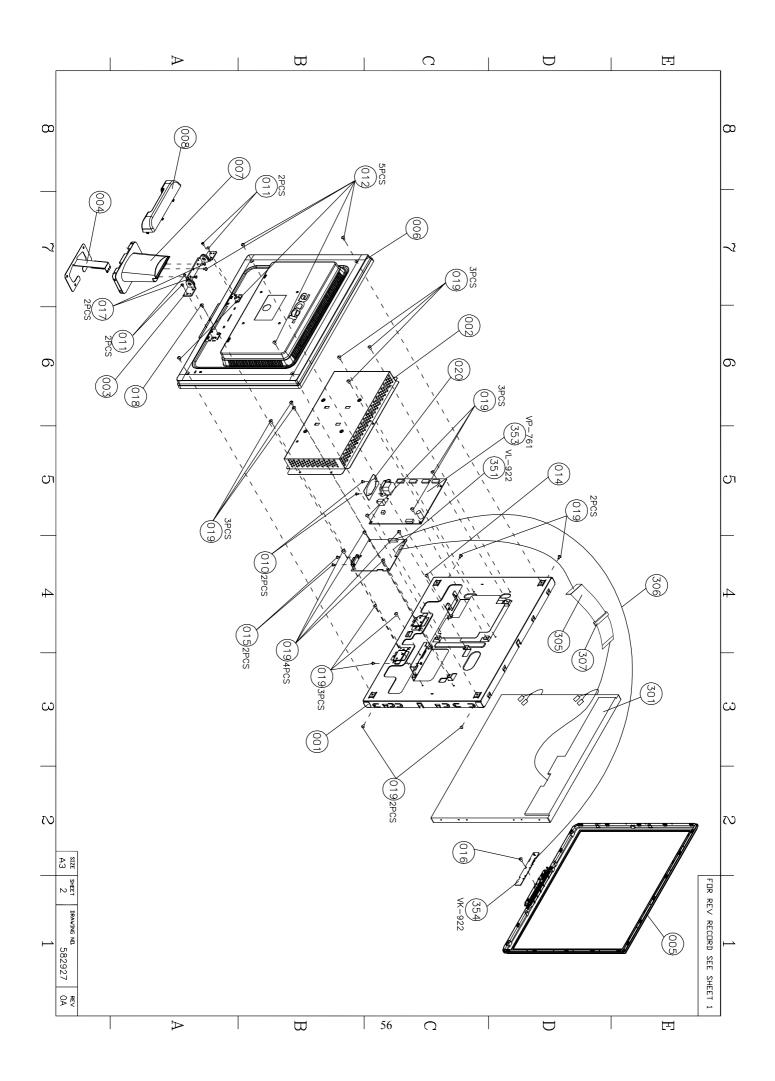
Chapter 6

FRU (Field Replaceable Unit) list

This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of AL1916. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

NOTE: Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel(http://aicsl.acer.com.tw/spl/). For whatever reasons a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED CERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts repair and service of customer machines.

NOTE: To scrap or to return the defective parts, you should follow the local government ordinance or regulations on how best to dispose it, or follow the rules set by your regional Acer office on how to return it.



Part list

No.	Photo	Part Name	Part No.
1		Hinge Cover	FAAA6932000
2	Off 29 2000	Base Assy	FAAA691D000
3	0129 2000	Rear Cover	FAAA6914000
4	State of the state	Base	FAAA691C000
6	0129 2000	Neck	FAAA6921000

7		Main Shield	ECAR9914A00
8		MB	AU:461ACQ30011 SAMSUNG:461ACQ30001
9		Power Board to MB cable	AU: 453AC530051 Samsung: 453AC530051
10		Inverter Board	AU: 453AC530051 Samsung: 453AC530051
11	01 29 2000	Front Bezel	FAAA6911000
12		Keyboard to MB Cable	DCO20191700

13	Tanks	Frame	ECAR9915A00
14		LCD (R)	AC6VA1901R0 AC6VT1901R5
15		Panel to MB cable	NBX30001271 NBX30001600
16	2005/4/22 2005/4/22 31 LEDI	Function Board	454AC830001



Schematic Diagram

